

# 2016-2017 Claim Reporting Information

## Southwestern Ohio Educational Purchasing Council (EPC LFP)



Arthur J. Gallagher & Co.

Steve Privasky  
Liz Schloot  
Michael McHugh

Arthur J. Gallagher Risk Management Services, Inc.  
300 Ottawa, N.W., Suite 301  
Grand Rapids, MI 49503  
[www.ajg.com](http://www.ajg.com)

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# Southwestern Ohio Educational Purchasing Council (EPC LFP)

## EPC Service Team

300 Ottawa, N.W., Suite 301  
Grand Rapids, MI 49503

### **Steve Privasky**

**Area Vice President**

Phone: (616) 459-5136

Fax: (616) 233-0923

Email: steven\_privasky@ajg.com

### **Michael McHugh**

**Area Senior Executive Vice President**

Phone: (630) 285-4373

Fax: (630) 285-4062

Email: michael\_mchugh@ajg.com

### **Liz Schloot**

**Area Assistant Vice President**

Phone: (616) 233-0911

Fax: (616) 233-0923

Email: liz\_schloot@ajg.com

### **Ryan Isaacs**

**Area President**

Phone: (616) 233-0919

Fax: (616) 233-0923

Email: ryan\_isaacs@ajg.com

### **Lois Russ (Certificates)**

**Executive Risk Management Rep.**

Phone: (630) 285-3485

Fax: (630) 285-4062

Email: lois\_russ@ajg.com

## EPC LOSS CONTROL SERVICES

**Gallagher Bassett Services, Inc.**

### **Amanda Weller**

Phone: (815) 236-5170

Email: amanda\_weller@gbtpa.com



## EPC

### **Property & Casualty Service Team**

*as of July 1, 2016*

**Arthur J. Gallagher Risk Management Services, Inc.**

300 Ottawa, N.W., Suite 301

### Claim Reporting

**JWF Specialty Company**

**Report ANY claim EXCEPT**

**School Board Legal, Crisis Response, & Pollution to:**

**Phone: (800) 359-6659**

**Fax: (317) 574-7863 or (317) 574-7864**

**Email:**

**Property.CasualtyClaimsDepartment@  
oldnationalins.com**

***Identify yourself as an EPC Member  
and Provide your District Name***

### SCHOOL BOARD LEGAL CLAIMS

**Report Claims DIRECTLY to:**

**RSUI Group, Inc.**

**945 East Paces Ferry Road, Suite 1800**

**Atlanta, GA 30326-1160**

**Robert Hennelly**

**Phone: (404) 682-7675**

**Email: rhennelly@rsui.com**

**Fax: (404) 231-3755 Attn: Claims Dept.**

**Email: reportclaims@rsui.com**

### EPC Claims Administration Team **JWF Specialty Company**

600 East 96th Street, Suite 425

Indianapolis, IN 46240

Phone: (800) 359-6659

### **Mike McGuff**

**Senior Property & Casualty Specialist**

Phone: (513) 868-7320

Fax: (317) 706-9505

Email:

Michael.McGuff@oldnationalins.com

### **Mike Condo**

**Senior Property Specialist**

Phone: (513) 231-5103

Fax: (317) 706-9706

Email: Mike.Condo@oldnationalins.com

### **Sandy Fralich**

**Senior Account Executive**

Phone: (317) 706-9595

Fax: (317) 706-9739

Email: Sandy.Fralich@oldnationalins.com

### **Don Howe**

**Vice President – Claims**

Phone: (317) 706-9577

Fax: (317) 706-9777

Email: Don.Howe@oldnationalins.com

### **Tom Dickman**

**Executive Vice President**

Phone: (317) 706-9739

Fax: (317) 706-9792

Email: Tom.Dickman@oldnationalins.com

Arthur J. Gallagher Risk Management Services, Inc.

# Southwestern Ohio Educational Purchasing Council (EPC LFP)

## Policy Directory & Claim Reporting Information

|  |  |   |
|--|--|---|
| Coverage:<br>Carrier:<br>Policy Number:<br>Effective Date: | Boiler & Machinery<br>Travelers Property Casualty Company of America<br>M5J-BME1-4B903729-TIL<br>7/1/2016-7/1/2017 | Immediately report claims directly to:<br><b>JWF Specialty Company (email)</b><br>Property.CasualtyClaimsDepartment@oldnationalins.com  |
| Coverage:<br>Carrier:<br>Policy Number:<br>Effective Date: | Property<br>Great American Insurance Company<br>3128235<br>7/1/2016-7/1/2017                                       | Immediately report claims directly to:<br><b>JWF Specialty Company (email)</b><br>Property.CasualtyClaimsDepartment@oldnationalins.com  |
| Coverage:<br>Carrier:<br>Policy Number:<br>Effective Date: | Excess Property<br>Travelers Indemnity Company<br>KTK-XSP-545D595-4-16<br>7/1/2016-7/1/2017                        | JWF Specialty Company will report claims to the Excess Carrier directly   |
| Coverage:<br>Carrier:<br>Policy Number:<br>Effective Date: | Crime<br>Great American Insurance Company<br>3128235<br>7/1/2016-7/1/2017  | Immediately report claims directly to:<br><b>JWF Specialty Company (email)</b><br>Property.CasualtyClaimsDepartment@oldnationalins.com  |
| Coverage:<br>Carrier:<br>Policy Number:<br>Effective Date: | General Liability<br>Great American Insurance Company<br>3128235<br>7/1/2016-7/1/2017                              | Immediately report claims directly to:<br><b>JWF Specialty Company (email)</b><br>Property.CasualtyClaimsDepartment@oldnationalins.com  |
| Coverage:<br>Carrier:<br>Policy Number:<br>Effective Date: | Automobile Liability<br>Great American Insurance Company<br>3128235<br>7/1/2016-7/1/2017                           | Property.CasualtyClaimDepartement@oldnationalins.com  |
| Coverage:<br>Carrier:<br>Policy Number:<br>Effective Date: | School Board Legal Liability<br>RSUI Indemnity Company<br>NHP667933<br>7/1/2016-7/1/2017                           | Immediately report claims directly to:<br><b>RSUI Group, Inc.</b><br>Fax: (404) 260-3997 – Attn: Claims Department<br>Email: ReportClaims@rsui.com<br>Mail: 945 East Paces Ferry Road, Suite 1800<br>Atlanta, GA 30326-1160 |
| Coverage:<br>Carrier:<br>Policy Number:<br>Effective Date: | Excess Liability (1st Layer)<br>Great American Insurance Company<br>3128235<br>7/1/2016-7/1/2017                   | JWF Specialty Company will report claims to the Excess Carrier directly   |
| Coverage:<br>Carrier:<br>Policy Number:<br>Effective Date: | Excess Liability (2nd Layer)<br>Lexington Insurance Company<br>015374902<br>7/1/2016-7/1/2017                      | JWF Specialty Company will report claims to the Excess Carrier directly   |

# Southwestern Ohio Educational Purchasing Council (EPC LFP)

|  |   |  |
|--|---|--|
| Coverage:<br>Carrier:<br>Policy Number:<br>Effective Date: | Crisis Response/School Violent Acts<br>Lexington Insurance Company<br>015374902<br>7/1/2016-7/1/2017        | Immediately report claims directly to:<br><b>Lexington Insurance Company</b><br>Phone: (888) 790-7233<br>Mail: Casualty Claims Department – Lexington Insurance Co.<br>100 Summer Street<br>Boston, MA 02110   |
| Coverage:<br>Carrier:<br>Policy Number:<br>Effective Date: | Pollution Legal Liability<br>Ironshore Specialty Insurance Company<br>000505104<br>7/1/2016-7/1/2017        | Immediately report claims directly to:<br><b>Ironshore Environmental Claims CSO</b><br>Phone: (888) 292-0249<br>Fax: (646) 826-6601<br>Email: IronEnviroClaims@ironshore.com<br>Mail: Ironshore Environmental Claims CSO<br>28 Liberty Street, 5th Floor<br>New York, NY 10005 |
| Coverage:<br>Carrier:<br>Policy Number:<br>Effective Date: | Cyber Liability (Identity Theft)<br>Indian Harbor Insurance Company (XL)<br>MTP9032346<br>7/1/2016-7/1/2017 | Immediately report claims directly to:<br><b>Indian Harbor Insurance Company</b><br>Phone: (855) 566-4724<br>Email: proclaimnewnotices@xlgroup.com<br>Mail: XL Group<br>PO. Box 614002<br>Orlando, FL 32861-4002   |

## Claim Reporting

No matter how strong your risk management program, you will unfortunately encounter claims. Accidents do occur and prompt, complete reporting is the first step towards a successful outcome.

The more information you can provide when reporting a claim, the sooner an adjuster can respond. When reporting a claim, here are several tips to assist you:

- Report the claim immediately-don't delay. If this is a serious injury I accident, please be sure to PHONE your claim directly. Please do not web report, email or fax claims of this nature.
- Collect as much information as possible regarding the loss, such as date and time, policy numbers, reporting location, parties involved, accident description, type of injury and estimated damages.
- Submit all police reports, estimates, photos and any materials/receipts to the adjuster handling the claim.
- Do not speak with third parties about the claim, do not discuss "fault."

It is important to know that claims involving lawsuits have potential to reach up to one half or exceeded payments excess of the policy limits must be reported to your Excess Liability Umbrella carrier as soon as you are aware of the potential for the claim to impact those policies. Not reporting these types of claims immediately may jeopardize your coverage.

*Please report all claims immediately to your carrier(s). For claim reporting information, please refer to the Policy Directory on Page 1 of this Claim Reporting Information Kit.*

*When in doubt, err on the side of caution and submit all matters to your carrier.*

## Auto Claim Reporting

### Bodily Injury & Damage to a Motor Vehicle

- Immediately report all claims.
- Do not discuss the accident with the other party. Advise anyone involved that you will report the accident to your insurance carrier.
- Remember that adjusters require an opportunity to examine the damaged vehicle. Do not authorize repairs yourself without first contacting the adjuster handling your claim.
- If an employee is injured in the Auto accident, and there is a subsequent Workers Compensation claim, be sure to report the claim to the other carrier if coverage and claims are handled by a different carrier.

It is important to know that claims involving lawsuits have potential to reach up to one half or exceeded payments excess of the policy limits must be reported to your Excess Liability Umbrella carrier as soon as you are aware of the potential for the claim to impact those policies. Not reporting these types of claims immediately may jeopardize your coverage.

If you have a question or are not sure that a loss should be reported to the Excess Liability Umbrella carrier or any other carrier, please contact your adjuster for assistance.

## General Liability Claim Reporting

- You must report bodily injury or damage to property of others immediately.
- Prompt reporting gives the adjuster the time they need to investigate and protect your interests in a loss.
- Do **Not**:
  - Make any promises to an injured party
  - Discuss the claim with any other insurance carrier
  - Assume responsibility for any medical bills or property damage

It is important to know that claims involving lawsuits have potential to reach up to one half or exceeded payments excess of the policy limits must be reported to your Excess Liability Umbrella carrier as soon as you are aware of the potential for the claim to impact those policies. Not reporting these types of claims immediately may jeopardize your coverage.

If you have a question or are not sure that a loss should be reported to the Excess Liability Umbrella carrier or any other carrier, please contact your adjuster for assistance.



## Property Claim Reporting

- Report any property losses immediately.
- Following all property losses:
  - Make necessary repairs to protect the property from further damage
  - Retain damage property for inspection by adjuster
  - Whenever possible, take pictures or video of damaged area before starting temporary repairs
  - Keep area safe after a loss

It is important to know that claims involving lawsuits have potential to reach up to one half or exceeded payments excess of the policy limits must be reported to your Excess Liability Umbrella carrier as soon as you are aware of the potential for the claim to impact those policies. Not reporting these types of claims immediately may jeopardize your coverage.

If you have a question or are not sure that a loss should be reported to the Excess Liability Umbrella carrier or any other carrier, please contact your adjuster for assistance.

## Professional Liability Claim Reporting

- Claims must be reported immediately. If you have a claim and do not immediately notify the carrier, you may lose all potential coverage.
- What is a claim? Many things other than lawsuits are claims. As you would expect, a lawsuit is a claim. However a claim under the policy can be something as minor as a letter or email that demands that any insured do something, stop doing something, or pay something.
- If you have employment practices coverage, a notice of charges to the EEOC or a state agency is most likely a claim and it must be submitted to the carrier immediately -even if the matter seems informal or preliminary.
- Do not offer to settle a claim, or hire an attorney, without the carrier's prior consent. Do not offer to compromise or settle any claim or demand without the carriers' prior agreement, or you will risk losing coverage. Do not engage in 'ballpark' settlement discussions without the carrier's involvement.
- If your policy is a Duty to Defend policy, then the carrier has the right to hire the attorney(s) to defend the claim.
- If you hire your own attorney, you may jeopardize coverage, and the carrier may replace your chosen attorney in order for legal fees to be covered.

It is important to know that claims involving lawsuits have potential to reach up to one half or exceeded payments excess of the policy limits must be reported to your Excess Liability Umbrella carrier as soon as you are aware of the potential for the claim to impact those policies. Not reporting these types of claims immediately may jeopardize your coverage.

*When in doubt, err on the side of caution and submit the matter to your carrier.*

## ACORD and Claim Reporting Forms

- Automobile Liability
- General Liability
- Property



# AUTOMOBILE LOSS NOTICE

DATE (MM/DD/YYYY)

|                       |                       |                       |  |           |
|-----------------------|-----------------------|-----------------------|--|-----------|
| AGENCY                | INSURED LOCATION CODE | DATE OF LOSS AND TIME |  | AM        |
|                       | CARRIER               |                       |  | PM        |
|                       | POLICY NUMBER         |                       |  | NAIC CODE |
| CONTACT NAME:         | POLICY TYPE           |                       |  |           |
| PHONE (A/C. No. Ext): |                       |                       |  |           |
| FAX (A/C. No.):       |                       |                       |  |           |
| E-MAIL ADDRESS:       |                       |                       |  |           |
| CODE:                 | SUBCODE:              |                       |  |           |
| AGENCY CUSTOMER ID:   |                       |                       |  |           |

**INSURED**

|  |  |                           |                           |  |
|--|--|---------------------------|---------------------------|--|
| NAME OF INSURED (First, Middle, Last)  |  |                           | INSURED'S MAILING ADDRESS |  |
| DATE OF BIRTH  | FEIN (if applicable)   | MARITAL STATUS            |                           |  |
| PRIMARY PHONE # <input type="checkbox"/> HOME <input type="checkbox"/> BUS <input type="checkbox"/> CELL | SECONDARY PHONE # <input type="checkbox"/> HOME <input type="checkbox"/> BUS <input type="checkbox"/> CELL | PRIMARY E-MAIL ADDRESS:   |                           |  |
|  |  | SECONDARY E-MAIL ADDRESS: |                           |  |

**CONTACT**

|  |  |                           |                           |  |
|--|--|---------------------------|---------------------------|--|
| NAME OF CONTACT (First, Middle, Last)  |  |                           | CONTACT'S MAILING ADDRESS |  |
| DATE OF BIRTH  | FEIN (if applicable)   | MARITAL STATUS            |                           |  |
| PRIMARY PHONE # <input type="checkbox"/> HOME <input type="checkbox"/> BUS <input type="checkbox"/> CELL | SECONDARY PHONE # <input type="checkbox"/> HOME <input type="checkbox"/> BUS <input type="checkbox"/> CELL | PRIMARY E-MAIL ADDRESS:   |                           |  |
|  |  | SECONDARY E-MAIL ADDRESS: |                           |  |
| WHEN TO CONTACT  |  |                           |                           |  |

**LOSS**

|  |                                     |
|--|-------------------------------------|
| LOCATION OF LOSS   | POLICE OR FIRE DEPARTMENT CONTACTED |
| STREET:  |                                     |
| CITY, STATE, ZIP:  | REPORT NUMBER                       |
| COUNTRY:   |                                     |
| DESCRIBE LOCATION OF LOSS IF NOT AT SPECIFIC STREET ADDRESS:                                       |                                     |
| DESCRIPTION OF ACCIDENT (Attach ACORD 101, Additional Remarks Schedule, if more space is required) |                                     |

**INSURED VEHICLE**

|   |                             |                         |  |  |                             |
|---|-----------------------------|-------------------------|--|--|-----------------------------|
| VEH #   | YEAR                        | MAKE:                   | BODY TYPE:   | PLATE NUMBER   | STATE                       |
|   |                             | MODEL:                  | V.I.N.:  |  |                             |
| OWNER'S NAME AND ADDRESS <input type="checkbox"/> (Check if same as insured)  |                             |                         | PRIMARY PHONE # <input type="checkbox"/> HOME <input type="checkbox"/> BUS <input type="checkbox"/> CELL | SECONDARY PHONE # <input type="checkbox"/> HOME <input type="checkbox"/> BUS <input type="checkbox"/> CELL |                             |
|   |                             |                         | PRIMARY E-MAIL ADDRESS:  |  |                             |
|   |                             |                         | SECONDARY E-MAIL ADDRESS:  |  |                             |
| DRIVER'S NAME AND ADDRESS <input type="checkbox"/> (Check if same as owner)   |                             |                         | PRIMARY PHONE # <input type="checkbox"/> HOME <input type="checkbox"/> BUS <input type="checkbox"/> CELL | SECONDARY PHONE # <input type="checkbox"/> HOME <input type="checkbox"/> BUS <input type="checkbox"/> CELL |                             |
|   |                             |                         | PRIMARY E-MAIL ADDRESS:  |  |                             |
|   |                             |                         | SECONDARY E-MAIL ADDRESS:  |  |                             |
| RELATION TO INSURED (Employee, family, etc.)  | DATE OF BIRTH               | DRIVER'S LICENSE NUMBER | STATE  | PURPOSE OF USE   | USED WITH PERMISSION? (Y/N) |
|   |                             |                         |  |  | <input type="checkbox"/>    |
| DESCRIBE DAMAGE   |                             |                         |  |  |                             |
| 1. WAS A STANDARD CHILD PASSENGER RESTRAINT SYSTEM (CHILD SEAT) INSTALLED IN THE VEHICLE AT THE TIME OF THE ACCIDENT? |                             |                         |  |  | Y / N                       |
| 2. WAS THE CHILD PASSENGER RESTRAINT SYSTEM (CHILD SEAT) IN USE BY A CHILD DURING THE TIME OF THE ACCIDENT?           |                             |                         |  |  | Y / N                       |
| 3. DID THE CHILD PASSENGER RESTRAINT SYSTEM (CHILD SEAT) SUSTAIN A LOSS AT THE TIME OF THE ACCIDENT?                  |                             |                         |  |  | Y / N                       |
| ESTIMATE AMOUNT:  | WHERE CAN VEHICLE BE SEEN?: |                         | WHEN CAN VEHICLE BE SEEN?:   |  |                             |
| OTHER INSURANCE ON VEHICLE - CARRIER:   |                             |                         | POLICY NUMBER:   |  |                             |

OTHER VEHICLE / PROPERTY DAMAGED  NON - VEHICLE?

AGENCY CUSTOMER ID: \_\_\_\_\_

|   |                           |           |  |  |   |
|---|---------------------------|-----------|--|--|---|
| VEH #   | YEAR                      | MAKE:     | BODY TYPE:   | PLATE NUMBER   | STATE   |
|   |                           | MODEL:    | V.I.N.:  |  |   |
| DESCRIBE PROPERTY (Other Than Vehicle)                                      |                           |           |  |  | OTHER VEH/PROP INS? (Y/N)<br><input type="checkbox"/> |
| CARRIER OR AGENCY NAME  |                           | NAIC CODE | POLICY NUMBER  |  |   |
| OWNER'S NAME AND ADDRESS  |                           |           | PRIMARY PHONE # <input type="checkbox"/> HOME <input type="checkbox"/> BUS <input type="checkbox"/> CELL | SECONDARY PHONE # <input type="checkbox"/> HOME <input type="checkbox"/> BUS <input type="checkbox"/> CELL |   |
|   |                           |           | PRIMARY E-MAIL ADDRESS:  |  |   |
| DRIVER'S NAME AND ADDRESS <input type="checkbox"/> (Check if same as owner) |                           |           | PRIMARY PHONE # <input type="checkbox"/> HOME <input type="checkbox"/> BUS <input type="checkbox"/> CELL | SECONDARY PHONE # <input type="checkbox"/> HOME <input type="checkbox"/> BUS <input type="checkbox"/> CELL |   |
|   |                           |           | PRIMARY E-MAIL ADDRESS:  |  |   |
| DESCRIBE DAMAGE   |                           |           |  |  |   |
| ESTIMATE AMOUNT   | WHERE CAN DAMAGE BE SEEN? |           |  |  |   |

| INJURED        |                 |                          |                          |                          |     |                  |
|----------------|-----------------|--------------------------|--------------------------|--------------------------|-----|------------------|
| NAME & ADDRESS | PHONE (A/C, No) | PED                      | INS VEH                  | OTH VEH                  | AGE | EXTENT OF INJURY |
|                |                 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |     |                  |
|                |                 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |     |                  |
|                |                 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |     |                  |
|                |                 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |     |                  |

| WITNESSES OR PASSENGERS |                 |                          |                          |                 |
|-------------------------|-----------------|--------------------------|--------------------------|-----------------|
| NAME & ADDRESS          | PHONE (A/C, No) | INS VEH                  | OTH VEH                  | OTHER (Specify) |
|                         |                 | <input type="checkbox"/> | <input type="checkbox"/> |                 |
|                         |                 | <input type="checkbox"/> | <input type="checkbox"/> |                 |
|                         |                 | <input type="checkbox"/> | <input type="checkbox"/> |                 |

|             |             |
|-------------|-------------|
| REPORTED BY | REPORTED TO |
|-------------|-------------|

**REMARKS (Attach ACORD 101, Additional Remarks Schedule, if more space is required)**

**APPLICABLE IN ALASKA**

A person who knowingly and with intent to injure, defraud, or deceive an insurance company files a claim containing false, incomplete, or misleading information may be prosecuted under state law.

**APPLICABLE IN ARIZONA**

For your protection, Arizona law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

**APPLICABLE IN ARKANSAS, DELAWARE, KENTUCKY, LOUISIANA, MAINE, MICHIGAN, NEW JERSEY,  
NEW MEXICO, NORTH DAKOTA, PENNSYLVANIA, RHODE ISLAND, SOUTH DAKOTA, TENNESSEE,  
TEXAS, VIRGINIA, AND WEST VIRGINIA**

Any person who knowingly and with intent to defraud any insurance company or another person, files a statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact, material thereto, commits a fraudulent insurance act, which is a crime, subject to criminal prosecution and civil penalties. In LA, ME, TN, and VA, insurance benefits may also be denied.

**APPLICABLE IN CALIFORNIA**

For your protection, California law requires the following to appear on this form: Any person who knowingly presents a false or fraudulent claim for payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

**APPLICABLE IN COLORADO**

It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policy holder or claimant for the purpose of defrauding or attempting to defraud the policy holder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies.

**APPLICABLE IN THE DISTRICT OF COLUMBIA**

Warning: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines.

**APPLICABLE IN FLORIDA**

Pursuant to S. 817.234, Florida Statutes, any person who, with the intent to injure, defraud, or deceive any insurer or insured, prepares, presents, or causes to be presented a proof of loss or estimate of cost or repair of damaged property in support of a claim under an insurance policy knowing that the proof of loss or estimate of claim or repairs contains any false, incomplete, or misleading information concerning any fact or thing material to the claim commits a felony of the third degree, punishable as provided in S. 775.082, S. 775.083, or S. 775.084, Florida Statutes.

**APPLICABLE IN HAWAII**

For your protection, Hawaii law requires you to be informed that presenting a fraudulent claim for payment of a loss or benefit is a crime punishable by fines or imprisonment, or both.

**APPLICABLE IN IDAHO**

Any person who knowingly and with the intent to injure, defraud, or deceive any insurance company files a statement of claim containing any false, incomplete or misleading information is guilty of a felony.

**APPLICABLE IN INDIANA**

A person who knowingly and with intent to defraud an insurer files a statement of claim containing any false, incomplete, or misleading information commits a felony.

**APPLICABLE IN MARYLAND**

Any person who knowingly and willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly and willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**APPLICABLE IN MINNESOTA**

A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

**APPLICABLE IN NEVADA**

Pursuant to NRS 686A.291, any person who knowingly and willfully files a statement of claim that contains any false, incomplete or misleading information concerning a material fact is guilty of a felony.

**APPLICABLE IN NEW HAMPSHIRE**

Any person who, with purpose to injure, defraud or deceive any insurance company, files a statement of claim containing any false, incomplete or misleading information is subject to prosecution and punishment for insurance fraud, as provided in RSA 638:20.

**APPLICABLE IN NEW YORK**

Any person who knowingly and with intent to defraud any insurance company or other person files an application for commercial insurance or a statement of claim for any commercial or personal insurance benefits containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, and any person who in connection with such application or claim knowingly makes or knowingly assists, abets, solicits or conspires with another to make a false report of the theft, destruction, damage or conversion of any motor vehicle to a law enforcement agency, the Department of Motor Vehicles or an insurance company, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the value of the subject motor vehicle or stated claim for each violation.

**APPLICABLE IN OHIO**

Any person who, with intent to defraud or knowing that he/she is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

**APPLICABLE IN OKLAHOMA**

**WARNING:** Any person who knowingly and with intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

**APPLICABLE IN WASHINGTON**

It is a crime to knowingly provide false, incomplete, or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.



# GENERAL LIABILITY NOTICE OF OCCURRENCE / CLAIM

DATE (MM/DD/YYYY)

|                                     |                       |                       |           |    |
|-------------------------------------|-----------------------|-----------------------|-----------|----|
| AGENCY                              | INSURED LOCATION CODE | DATE OF LOSS AND TIME |           | AM |
|                                     | CARRIER               | PM                    |           |    |
|                                     | POLICY NUMBER         |                       | NAIC CODE |    |
| CONTACT NAME:                       |                       |                       |           |    |
| PHONE (A/C. No. Ext):               |                       |                       |           |    |
| FAX (A/C. No):                      |                       |                       |           |    |
| E-MAIL ADDRESS:                     |                       |                       |           |    |
| CODE:                      SUBCODE: |                       |                       |           |    |
| AGENCY CUSTOMER ID:                 |                       |                       |           |    |

**INSURED**

|  |  |                           |  |  |
|--|--|---------------------------|--|--|
| NAME OF INSURED (First, Middle, Last)  |  | INSURED'S MAILING ADDRESS |  |  |
| DATE OF BIRTH  | FEIN (if applicable)   |                           |  |  |
| PRIMARY PHONE # <input type="checkbox"/> HOME <input type="checkbox"/> BUS <input type="checkbox"/> CELL | SECONDARY PHONE # <input type="checkbox"/> HOME <input type="checkbox"/> BUS <input type="checkbox"/> CELL | PRIMARY E-MAIL ADDRESS:   |  |  |
|  |  | SECONDARY E-MAIL ADDRESS: |  |  |

**CONTACT**

|  |  |                           |  |  |
|--|--|---------------------------|--|--|
| CONTACT INSURED  |  |                           |  |  |
| NAME OF CONTACT (First, Middle, Last)  |  | CONTACT'S MAILING ADDRESS |  |  |
| PRIMARY PHONE # <input type="checkbox"/> HOME <input type="checkbox"/> BUS <input type="checkbox"/> CELL | SECONDARY PHONE # <input type="checkbox"/> HOME <input type="checkbox"/> BUS <input type="checkbox"/> CELL |                           |  |  |
| WHEN TO CONTACT  |  | PRIMARY E-MAIL ADDRESS:   |  |  |
|  |  | SECONDARY E-MAIL ADDRESS: |  |  |

**OCCURRENCE**

|  |                                     |
|--|-------------------------------------|
| LOCATION OF OCCURRENCE   | POLICE OR FIRE DEPARTMENT CONTACTED |
| STREET:  |                                     |
| CITY, STATE, ZIP:  | REPORT NUMBER                       |
| COUNTRY:   |                                     |
| DESCRIBE LOCATION OF OCCURRENCE IF NOT AT SPECIFIC STREET ADDRESS:                                   |                                     |
| DESCRIPTION OF OCCURRENCE (Attach ACORD 101, Additional Remarks Schedule, if more space is required) |                                     |
|  |                                     |

**TYPE OF LIABILITY**

|   |  |
|---|--|
| PREMISES: INSURED IS <input type="checkbox"/> OWNER <input type="checkbox"/> TENANT <input type="checkbox"/>        | TYPE OF PREMISES   |
| OWNER'S NAME & ADDRESS (If not insured)   | PRIMARY PHONE # <input type="checkbox"/> HOME <input type="checkbox"/> BUS <input type="checkbox"/> CELL   |
|   | SECONDARY PHONE # <input type="checkbox"/> HOME <input type="checkbox"/> BUS <input type="checkbox"/> CELL |
|   | PRIMARY E-MAIL ADDRESS:  |
|   | SECONDARY E-MAIL ADDRESS:  |
| PRODUCTS: INSURED IS <input type="checkbox"/> MANUFACTURER <input type="checkbox"/> VENDOR <input type="checkbox"/> | TYPE OF PRODUCT  |
| MANUFACTURER'S NAME & ADDRESS (If not insured)  | PRIMARY PHONE # <input type="checkbox"/> HOME <input type="checkbox"/> BUS <input type="checkbox"/> CELL   |
|   | SECONDARY PHONE # <input type="checkbox"/> HOME <input type="checkbox"/> BUS <input type="checkbox"/> CELL |
|   | PRIMARY E-MAIL ADDRESS:  |
|   | SECONDARY E-MAIL ADDRESS:  |
| WHERE CAN PRODUCT BE SEEN?  |  |



**INJURED / PROPERTY DAMAGED**

AGENCY CUSTOMER ID: \_\_\_\_\_

|                                       |  |                   |  |                 |  |
|---------------------------------------|--|-------------------|--|-----------------|--|
| NAME & ADDRESS (Injured/Owner)        |  |                   | EMPLOYER'S NAME & ADDRESS  |                 |  |
| PRIMARY PHONE #                       | <input type="checkbox"/> HOME <input type="checkbox"/> BUS <input type="checkbox"/> CELL | SECONDARY PHONE # | <input type="checkbox"/> HOME <input type="checkbox"/> BUS <input type="checkbox"/> CELL | PRIMARY PHONE # | <input type="checkbox"/> HOME <input type="checkbox"/> BUS <input type="checkbox"/> CELL |
| PRIMARY E-MAIL ADDRESS:               |  |                   | PRIMARY E-MAIL ADDRESS:  |                 |  |
| SECONDARY E-MAIL ADDRESS:             |  |                   | SECONDARY E-MAIL ADDRESS:  |                 |  |
| AGE                                   | SEX  | OCCUPATION        |  |                 |  |
| WHERE TAKEN                           |  |                   | DESCRIBE INJURY  |                 |  |
| WHERE TAKEN                           |  |                   | WHAT WAS INJURED DOING?  |                 |  |
| DESCRIBE PROPERTY (Type, model, etc.) |  | ESTIMATE AMOUNT   | WHERE CAN PROPERTY BE SEEN?  |                 |  |

**WITNESSES**

|                           |                 |  |                   |  |
|---------------------------|-----------------|--|-------------------|--|
| NAME AND ADDRESS          | PRIMARY PHONE # | <input type="checkbox"/> HOME <input type="checkbox"/> BUS <input type="checkbox"/> CELL | SECONDARY PHONE # | <input type="checkbox"/> HOME <input type="checkbox"/> BUS <input type="checkbox"/> CELL |
| PRIMARY E-MAIL ADDRESS:   |                 |  |                   |  |
| SECONDARY E-MAIL ADDRESS: |                 |  |                   |  |
| NAME AND ADDRESS          | PRIMARY PHONE # | <input type="checkbox"/> HOME <input type="checkbox"/> BUS <input type="checkbox"/> CELL | SECONDARY PHONE # | <input type="checkbox"/> HOME <input type="checkbox"/> BUS <input type="checkbox"/> CELL |
| PRIMARY E-MAIL ADDRESS:   |                 |  |                   |  |
| SECONDARY E-MAIL ADDRESS: |                 |  |                   |  |
| NAME AND ADDRESS          | PRIMARY PHONE # | <input type="checkbox"/> HOME <input type="checkbox"/> BUS <input type="checkbox"/> CELL | SECONDARY PHONE # | <input type="checkbox"/> HOME <input type="checkbox"/> BUS <input type="checkbox"/> CELL |
| PRIMARY E-MAIL ADDRESS:   |                 |  |                   |  |
| SECONDARY E-MAIL ADDRESS: |                 |  |                   |  |

**REMARKS (Attach ACORD 101, Additional Remarks Schedule, if more space is required)**

|             |             |
|-------------|-------------|
| REPORTED BY | REPORTED TO |
|-------------|-------------|

**APPLICABLE IN ALASKA**

A person who knowingly and with intent to injure, defraud, or deceive an insurance company files a claim containing false, incomplete, or misleading information may be prosecuted under state law.

**APPLICABLE IN ARIZONA**

For your protection, Arizona law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

**APPLICABLE IN ARKANSAS, DELAWARE, KENTUCKY, LOUISIANA, MAINE, MICHIGAN, NEW JERSEY,  
NEW MEXICO, NEW YORK, NORTH DAKOTA, PENNSYLVANIA, RHODE ISLAND, SOUTH DAKOTA,  
TENNESSEE, TEXAS, VIRGINIA, AND WEST VIRGINIA**

Any person who knowingly and with intent to defraud any insurance company or another person, files a statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact, material thereto, commits a fraudulent insurance act, which is a crime, subject to criminal prosecution and [NY: substantial] civil penalties. In LA, ME, TN, and VA, insurance benefits may also be denied.

**APPLICABLE IN CALIFORNIA**

For your protection, California law requires the following to appear on this form: Any person who knowingly presents a false or fraudulent claim for payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

**APPLICABLE IN COLORADO**

It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policy holder or claimant for the purpose of defrauding or attempting to defraud the policy holder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies.

**APPLICABLE IN THE DISTRICT OF COLUMBIA**

Warning: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines.

**APPLICABLE IN FLORIDA**

Pursuant to S. 817.234, Florida Statutes, any person who, with the intent to injure, defraud, or deceive any insurer or insured, prepares, presents, or causes to be presented a proof of loss or estimate of cost or repair of damaged property in support of a claim under an insurance policy knowing that the proof of loss or estimate of claim or repairs contains any false, incomplete, or misleading information concerning any fact or thing material to the claim commits a felony of the third degree, punishable as provided in S. 775.082, S. 775.083, or S. 775.084, Florida Statutes.

**APPLICABLE IN HAWAII**

For your protection, Hawaii law requires you to be informed that presenting a fraudulent claim for payment of a loss or benefit is a crime punishable by fines or imprisonment, or both.

**APPLICABLE IN IDAHO**

Any person who knowingly and with the intent to injure, defraud, or deceive any insurance company files a statement of claim containing any false, incomplete or misleading information is guilty of a felony.

**APPLICABLE IN INDIANA**

A person who knowingly and with intent to defraud an insurer files a statement of claim containing any false, incomplete, or misleading information commits a felony.

**APPLICABLE IN MARYLAND**

Any person who knowingly and willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly and willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**APPLICABLE IN MINNESOTA**

A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

**APPLICABLE IN NEVADA**

Pursuant to NRS 686A.291, any person who knowingly and willfully files a statement of claim that contains any false, incomplete or misleading information concerning a material fact is guilty of a felony.

**APPLICABLE IN NEW HAMPSHIRE**

Any person who, with purpose to injure, defraud or deceive any insurance company, files a statement of claim containing any false, incomplete or misleading information is subject to prosecution and punishment for insurance fraud, as provided in RSA 638:20.

**APPLICABLE IN OHIO**

Any person who, with intent to defraud or knowing that he/she is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

**APPLICABLE IN OKLAHOMA**

WARNING: Any person who knowingly and with intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

**APPLICABLE IN WASHINGTON**

It is a crime to knowingly provide false, incomplete, or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.



# PROPERTY LOSS NOTICE

DATE (MM/DD/YYYY)

|                        |                       |                       |    |
|------------------------|-----------------------|-----------------------|----|
| AGENCY                 | INSURED LOCATION CODE | DATE OF LOSS AND TIME | AM |
|                        |                       |                       | PM |
| PROPERTY / HOME POLICY |                       |                       |    |
| CARRIER                |                       | NAIC CODE             |    |
| CONTACT NAME:          | POLICY NUMBER         |                       |    |
| PHONE (A/C. No. Ext):  |                       |                       |    |
| FAX (A/C. No.):        | FLOOD POLICY          |                       |    |
| E-MAIL ADDRESS:        | CARRIER               | NAIC CODE             |    |
| CODE:                  | SUBCODE:              |                       |    |
| AGENCY CUSTOMER ID:    | POLICY NUMBER         |                       |    |
| WIND POLICY            |                       |                       |    |
| CARRIER                |                       | NAIC CODE             |    |
| POLICY NUMBER          |                       |                       |    |

## INSURED

|  |  |                           |  |  |  |
|--|--|---------------------------|--|--|--|
| NAME OF INSURED (First, Middle, Last)  |  |                           | INSURED'S MAILING ADDRESS                |  |  |
| DATE OF BIRTH  | FEIN (if applicable)   | MARITAL STATUS            |  |  |  |
| PRIMARY PHONE # <input type="checkbox"/> HOME <input type="checkbox"/> BUS <input type="checkbox"/> CELL | SECONDARY PHONE # <input type="checkbox"/> HOME <input type="checkbox"/> BUS <input type="checkbox"/> CELL | PRIMARY E-MAIL ADDRESS:   |  |  |  |
|  |  | SECONDARY E-MAIL ADDRESS: |  |  |  |
| NAME OF SPOUSE (First, Middle, Last) (if applicable)   |  |                           | SPOUSE'S MAILING ADDRESS (if applicable) |  |  |
| DATE OF BIRTH  | FEIN (if applicable)   | MARITAL STATUS            |  |  |  |
| PRIMARY PHONE # <input type="checkbox"/> HOME <input type="checkbox"/> BUS <input type="checkbox"/> CELL | SECONDARY PHONE # <input type="checkbox"/> HOME <input type="checkbox"/> BUS <input type="checkbox"/> CELL | PRIMARY E-MAIL ADDRESS:   |  |  |  |
|  |  | SECONDARY E-MAIL ADDRESS: |  |  |  |

## CONTACT

CONTACT INSURED

|  |  |  |                           |  |  |
|--|--|--|---------------------------|--|--|
| NAME OF CONTACT (First, Middle, Last)  |  |  | CONTACT'S MAILING ADDRESS |  |  |
| PRIMARY PHONE # <input type="checkbox"/> HOME <input type="checkbox"/> BUS <input type="checkbox"/> CELL | SECONDARY PHONE # <input type="checkbox"/> HOME <input type="checkbox"/> BUS <input type="checkbox"/> CELL |  |                           |  |  |
| WHEN TO CONTACT  |  |  | PRIMARY E-MAIL ADDRESS:   |  |  |
|  |  |  | SECONDARY E-MAIL ADDRESS: |  |  |

## LOSS

|   |                                |                                     |                                |                          |                             |
|---|--------------------------------|-------------------------------------|--------------------------------|--------------------------|-----------------------------|
| LOCATION OF LOSS  |                                | POLICE OR FIRE DEPARTMENT CONTACTED |                                |                          |                             |
| STREET:   |                                |                                     |                                |                          |                             |
| CITY, STATE, ZIP:   |                                | REPORT NUMBER                       |                                |                          |                             |
| COUNTRY:  |                                |                                     |                                |                          |                             |
| DESCRIBE LOCATION OF LOSS IF NOT AT SPECIFIC STREET ADDRESS:  |                                |                                     |                                |                          |                             |
| KIND OF LOSS  | <input type="checkbox"/> FIRE  | <input type="checkbox"/> LIGHTNING  | <input type="checkbox"/> FLOOD | <input type="checkbox"/> | PROBABLE AMOUNT ENTIRE LOSS |
|   | <input type="checkbox"/> THEFT | <input type="checkbox"/> HAIL       | <input type="checkbox"/> WIND  |                          |                             |
| DESCRIPTION OF LOSS & DAMAGE (Attach ACORD 101, Additional Remarks Schedule, if more space is required) |                                |                                     |                                |                          |                             |
| REPORTED BY   |                                |                                     | REPORTED TO                    |                          |                             |

**REMARKS (Attach ACORD 101, Additional Remarks Schedule, if more space is required)**

*(This area is intentionally left blank for additional remarks.)*

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## Administrative Forms

- Certificate of Insurance Request

## Certificate of Insurance Request Form

Return Form Request via Fax or Email To:

**LOIS RUSS**  
**Fax: 630.285.4062**  
**Email: lois\_russ@ajg.com**  
**Phone: 630.285.3485**

Request Date: \_\_\_\_\_ Requested by: \_\_\_\_\_

**\*\* Certificates will be issued within 24 hours \*\***

Client Name and Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
Phone: \_\_\_\_\_  
Fax: \_\_\_\_\_  
E-mail Address: \_\_\_\_\_

*Certificates are delivered electronically, so please include a fax number or e-mail address for both your location and the Certificate Holder. If emailed, the certificate will be delivered by Ebix, ConfirmNet, or CertificatesNow.*

**Name & Address of Certificate Holder:** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
**Phone:** \_\_\_\_\_  
**Fax:** \_\_\_\_\_  
**E-mail Address:** \_\_\_\_\_

**Certificate Purpose:** \_\_\_\_\_

*If this is for an event, please state type of event, location and date. Please note that event dates cannot exceed policy term expiration date.*

**Special Wording:** \_\_\_\_\_

- Additional Insured Requested (applies to Liability only)     Yes     No
- Evidence of Coverage Requested     Yes     No
- Loss Payee Requested (applies to Property only)     Yes     No